

**Tori Lloyd**

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**From:** Josie Caban  
**Sent:** Wednesday, October 27, 2021 9:18 AM  
**To:** Call Center  
**Subject:** FW: [EXTERNAL] FW: ASA Electronics - XRV10 warranty solution

FYI

XRV10WIN replacements for Winnebago can be replaced with the following:  
XAVAX8000 w/CSW3 - dealer will need to order specific brackets from Winnebago directly.

Summary	Products
Short Item Number	34379
Item # *	XRV10WIN
Cost	208
Product Description *	XRV10 W/31100217 RADIO WINNE
HTSUS #	8528591500 34379
Stocking Type	Q
Notes	XAVAX8000 w/CSW3 - dealer wi

Sincerely,

**Josie Caban**  
Customer Service Supervisor  
PH: 800- 688-3135  
FX: 574-266-1533  
ASA Electronics  
2602 Marina Drive  
Elkhart, Indiana 46514  
[www.asaelectronics.com](http://www.asaelectronics.com)



Note: Please send all Customer Service related inquiries to [inquiry@asaelectronics.com](mailto:inquiry@asaelectronics.com) and all purchase orders to [orderentry@asaelectronics.com](mailto:orderentry@asaelectronics.com).

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**From:** Kurt Wood <kwood@asaelectronics.com>  
**Sent:** Tuesday, October 26, 2021 11:46 AM  
**To:** Craig B. Carpenter <cbcarpenter@winnebagoind.com>  
**Cc:** Cedric Waters <cwaters@asaelectronics.com>; Troy Swearingen <tswarningen@winnebagoind.com>; Jeff Haugen <jhaugen@winnebagoind.com>; Josie Caban <jmcaban@asaelectronics.com>  
**Subject:** RE: [EXTERNAL] FW: ASA Electronics - XRV10 warranty solution

Craig,

The XAVAX8000 Sony radio and the CSW3 will replace the XRV10WIN. According to Donna Bindel, Senior Vendor/Recall Administrator at Winnebago, ASA will supply the XAVAX8000 Sony radio and the CSW3. The dealer would more than likely have to order the specific brackets from Winnebago to complete the repair.

From Donna L. Bindel, Sr. Vendor/Recall Administrator

Yes, it should—get the replacement part from the vendor and the dealer would more than likely have to order the brackets from us to complete the repair.

Donna

Respectfully,

**KURT M WOOD**

Service Manager  
ASA Electronics  
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**From:** Craig B. Carpenter <[cbcarpenter@winnebagoind.com](mailto:cbcarpenter@winnebagoind.com)>

**Sent:** Tuesday, October 26, 2021 11:40 AM

**To:** Kurt Wood <[kwood@asaelectronics.com](mailto:kwood@asaelectronics.com)>

**Cc:** Cedric Waters <[cwaters@asaelectronics.com](mailto:cwaters@asaelectronics.com)>; Troy Swearingen <[tswearingen@winnebagoind.com](mailto:tswearingen@winnebagoind.com)>; Jeff Haugen <[jhaugen@winnebagoind.com](mailto:jhaugen@winnebagoind.com)>

**Subject:** RE: [EXTERNAL] FW: ASA Electronics - XRV10 warranty solution

Has there been any progress on this? Please see below...

Craig B. Carpenter  
716-679-8635 | [cbcarpenter@wgo.net](mailto:cbcarpenter@wgo.net)



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**From:** Kurt Wood <[kwood@asaelectronics.com](mailto:kwood@asaelectronics.com)>

**Sent:** Thursday, September 9, 2021 1:52 PM

**To:** Craig B. Carpenter <[cbcarpenter@winnebagoind.com](mailto:cbcarpenter@winnebagoind.com)>

**Cc:** Cedric Waters <[cwaters@asaelectronics.com](mailto:cwaters@asaelectronics.com)>

**Subject:** [EXTERNAL] FW: ASA Electronics - XRV10 warranty solution

Craig,

We are working through the details with Al and Dean. You're input is also appreciated. We do not know what the specs of the dash and how it will look when we substitute in the one din Sony with the 8" screen

Below is what we have for physical reference. (an older Winnebago with a standard 2 din radio. Secure mounting is also a concern based on what we see here on the vehicle we have.

Al Stokka: [astokka@wgo.net](mailto:astokka@wgo.net) – Electrical Engineer

Dean Casad: [djcasad@wgo.net](mailto:djcasad@wgo.net) – Director, Customer Experience

Respectfully,

**KURT M WOOD**

Service Manager  
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**From:** Kurt Wood  
**Sent:** Thursday, September 9, 2021 9:57 AM  
**To:** [astokka@wgo.net](mailto:astokka@wgo.net); [djcsad@wgo.net](mailto:djcsad@wgo.net)  
**Cc:** Raymond Sears <[RSears@asaelectronics.com](mailto:RSears@asaelectronics.com)>  
**Subject:** ASA Electronics - XRV10 warranty solution

Al and Dean,

We are looking for a workable solution to cover warranties on the XRV10 large screen radio. The Sony -8.95" Digital Media Receiver with Built-in Bluetooth, Model:XAVAX800 is a workable solution. The issue we are running into is the XRV10 is a double din and the Sony is a single din radio. We do not know the mounting configuration used during installation.

We have a 09/16 Winnebago in house, but it has a conventional double din radio installed.

We do not know what will be needed to correct the aesthetics of the



installation.....

Is the XRV10 installed at an angle for the driver, as it is here?



The Driver's Side mount would only have one screw holding a single din radio.  
It may require an additional bracket to provide the needed stability

The passenger side would only have one mounting screw (it is difficult to see in this



pic)

I have included Ray Sears in on this. He is one of our Application Specialists. I expect that he will have more detailed questions than I have.

In order to put a "kit " together that uses the Sony XAVA800, we will need to understand the mounting used in your applications.



Respectfully,

**KURT M WOOD**  
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